



Company Profile PT Daya Cipta Mandiri Solusi

Data Center

Cloud

Monitoring System

www.dayaciptamandiri.com



About Us

2005

- Established with focus on Infrastructure, Monitoring solutions
- Structure Cabling, ManageEngine, SendQuick as main solutions

2007

- Established as PT Daya Cipta Mandiri Solusi
- Structure Cabling, Data Center, ManageEngine

2009

- PRTG, Nagios, Fusioncharts, Navicat
- Team up to 15 person

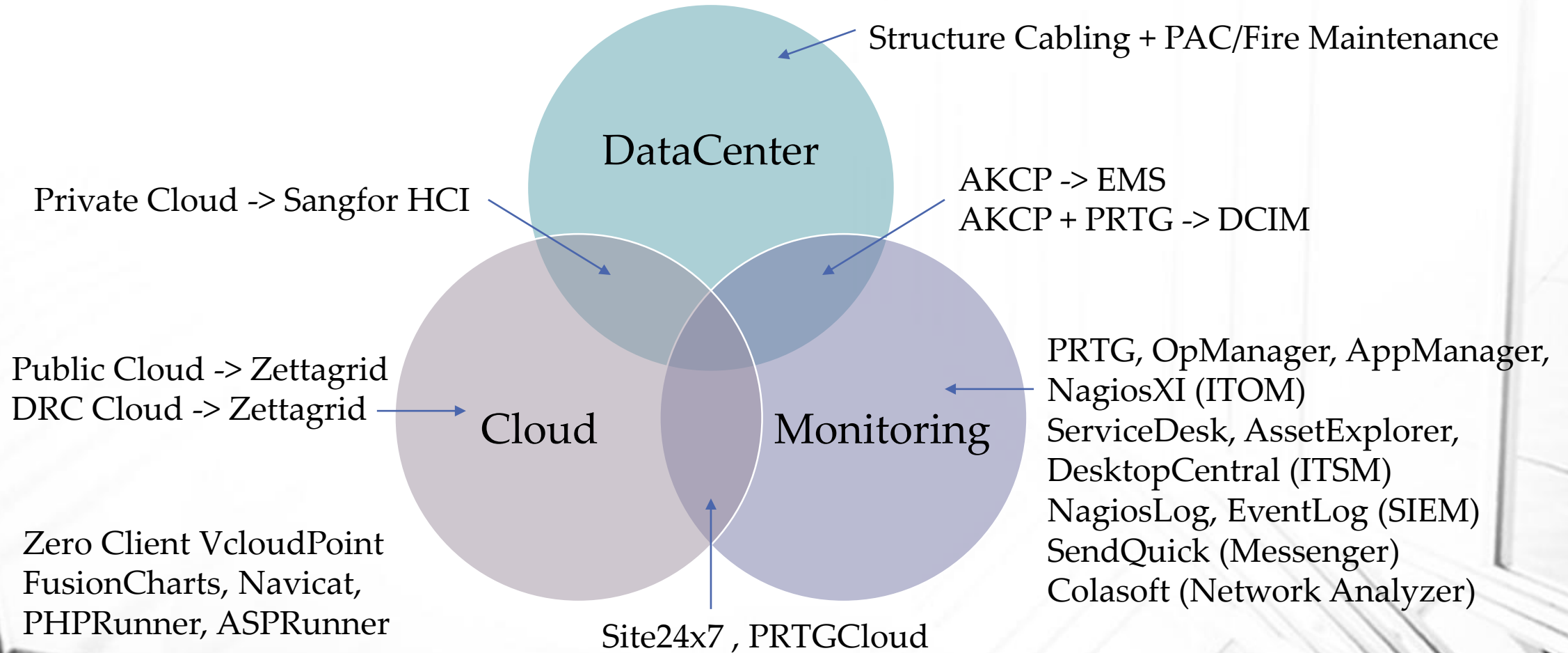
2018

- PRTG Platinum Partner for Indonesia
- Team up to 25 person





DCMS 2019 Solutions





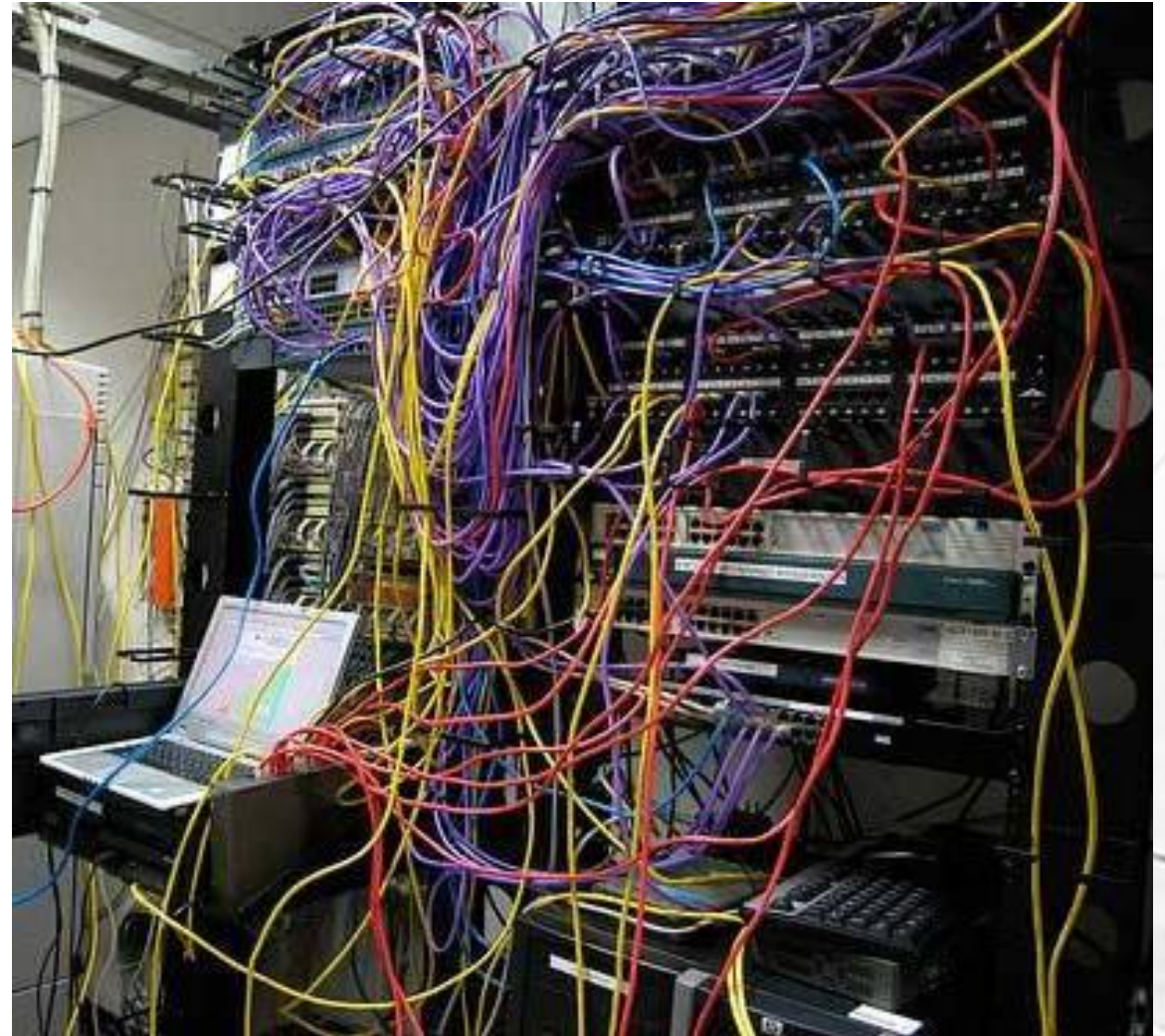
Building & Maintenance Data Center

- UTP / Fiber Optic   **BELDEN LS** Cable & System
- Raised Floor 
- AC Presisi 
- AC Split 
- UPS System 
- Fire Extinguisher 
- Environment Monitoring 
- Rack System  **DtC**



Restructure Cabling

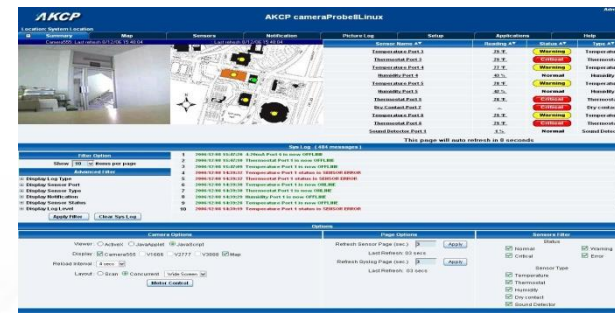
- Re-Cabling
- Moving / Migration
- Documentation
- Fluke Test
- OTDR Test





Environment Monitoring

- Power Monitoring
- Environment Monitoring
- BTS Monitoring
- Special Room Monitoring



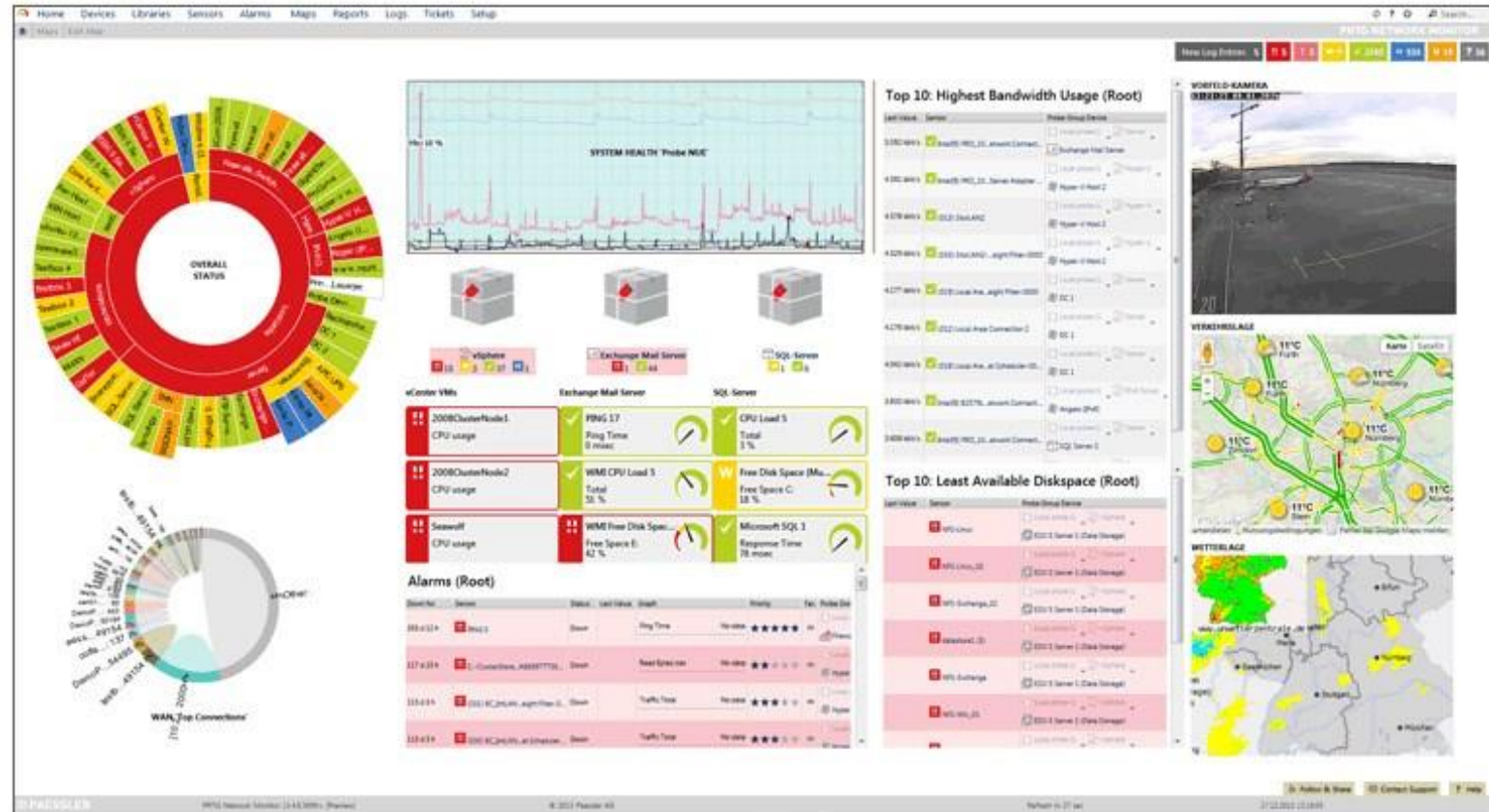
- ✓ Design
- ✓ Install
- ✓ Maintenance

Distributor Partner since 2012



PRTG

- Monitor IT devices, App, DB, URL, Log
- Windows installer only
- Platinum Partner since 2009





Nagios XI

- Monitor IT devices, applications, database
- Linux installer only
- Gold Partner since 2009
- Add-On: Nagios Log, Nagios Network Analyzer

The screenshot displays the Nagios XI dashboard with the following sections:

- Quick View:** Home Dashboard, Tactical Overview, Birdseye, Operations Center, Operations Screen, Open Service Problems, Open Host Problems, All Service Problems, All Host Problems, Network Outages.
- Details:** Service Detail, Host Detail, Hostgroup Summary, Hostgroup Overview, Hostgroup Grid, Servicegroup Summary, Servicegroup Overview, Servicegroup Grid, BPI, Metrics.
- Graphs:** Performance Graphs, Graph Explorer.
- Maps:** BBmap, Google Map, Hypermap, Minimap, Nagvis, Network Status Map, Legacy Network Status Map.
- Incident Management:** Latest Alerts, Acknowledgements, Scheduled Downtime, Mass Acknowledge, Recurring Downtime, Notifications.
- Monitoring Process:** Process Info, Performance, Event Log.

Host Status Summary:

Up	Down	Unreachable	Pending
53	11	3	0
Unhandled		Problems	All
64		64	117

Service Status Summary:

Ok	Warning	Unknown	Critical	Pending
226	12	84	273	2
Unhandled		Problems	All	
366		367	595	

Hostgroup Status Summary:

Host Group	Hosts	Services
All EMC SAN Hosts (all_emc_hosts)	1 Up	4 Ok, 1 Critical
Firewalls (firewalls)	1 Up	1 Ok
Host Deadpool (host-deadpool)	3 Up, 1 Down, 1 Unreachable	8 Ok, 7 Critical
Linux Servers (linux-servers)	5 Up	52 Ok, 3 Warning, 9 Unknown, 8 Critical
new group (new group)	4 Up, 2 Down, 2 Unreachable	58 Ok, 3 Warning, 9 Unknown, 11 Critical
Printers (printers)	1 Up, 2 Unreachable	2 Ok, 3 Critical
Websites (websites)	3 Up	20 Ok, 2 Warning, 3 Critical
Windows Servers (windows-servers)	2 Down	8 Critical

My Graph: Top Alert Producers Last 24 Hours

Alert Producer	Alerts
Switch 1	~22
Port--24-Cigabit---Level Bandwidth	~21
Port--1-Cigabit---Level Bandwidth	~18
Port 23 Bandwidth	~17
vs1.nagios.com	~16
Switch 1	~15
Port--23-Cigabit---Level Bandwidth	~14
Port 1 Bandwidth	~13
Port--15-Cigabit---Level Bandwidth	~11
exchange.nagios.org	~8
Memory Usage	~7
exchange.nagios.org	~7
Total Processes	~7

Metrics Overview: Disk Usage

Host	Service	% Utilization	Details
localhost	Root Partition	78.67%	DISK WARNING - free space: / 1207 MB (17% inode=68%):
vs1.nagios.com	/ Disk Usage	37.30%	DISK OK - free space: / 117214 MB (61% inode=99%):
exchange.nagios.org	/ Disk Usage	13.22%	DISK OK - free space: / 68067 MB (86% inode=97%):

Footer: Nagios XI 5.4.10 • Check for Updates | About | Legal | Copyright © 2008-2017 Nagios Enterprises, LLC



Packet Analyzer

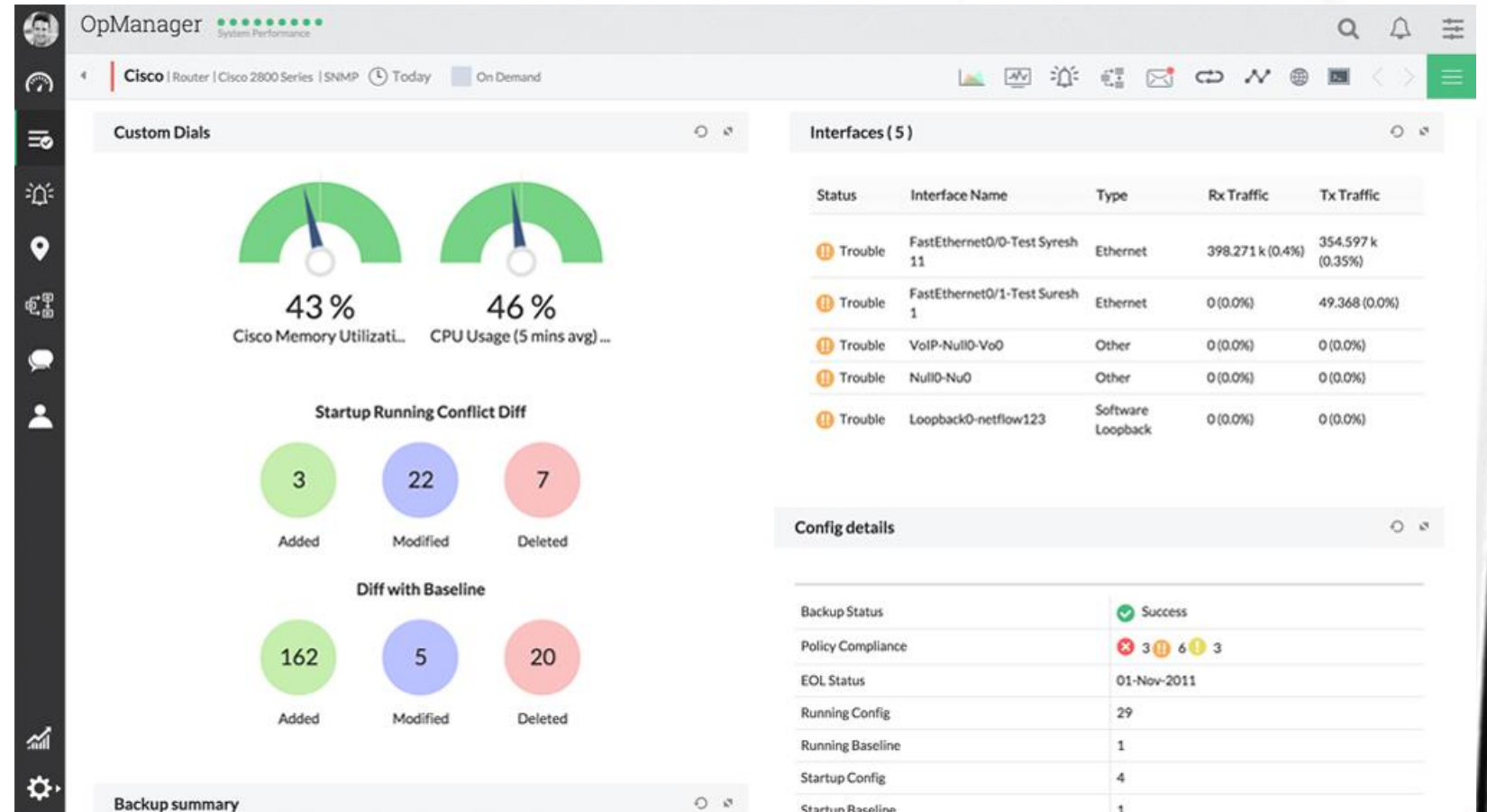
- CAPSA - Monitor, Analyze, Troubleshoot your Wired & Wireless Network
- nChronos - Network Performance Analysis System
- UPM - Unified Performance Management Solution





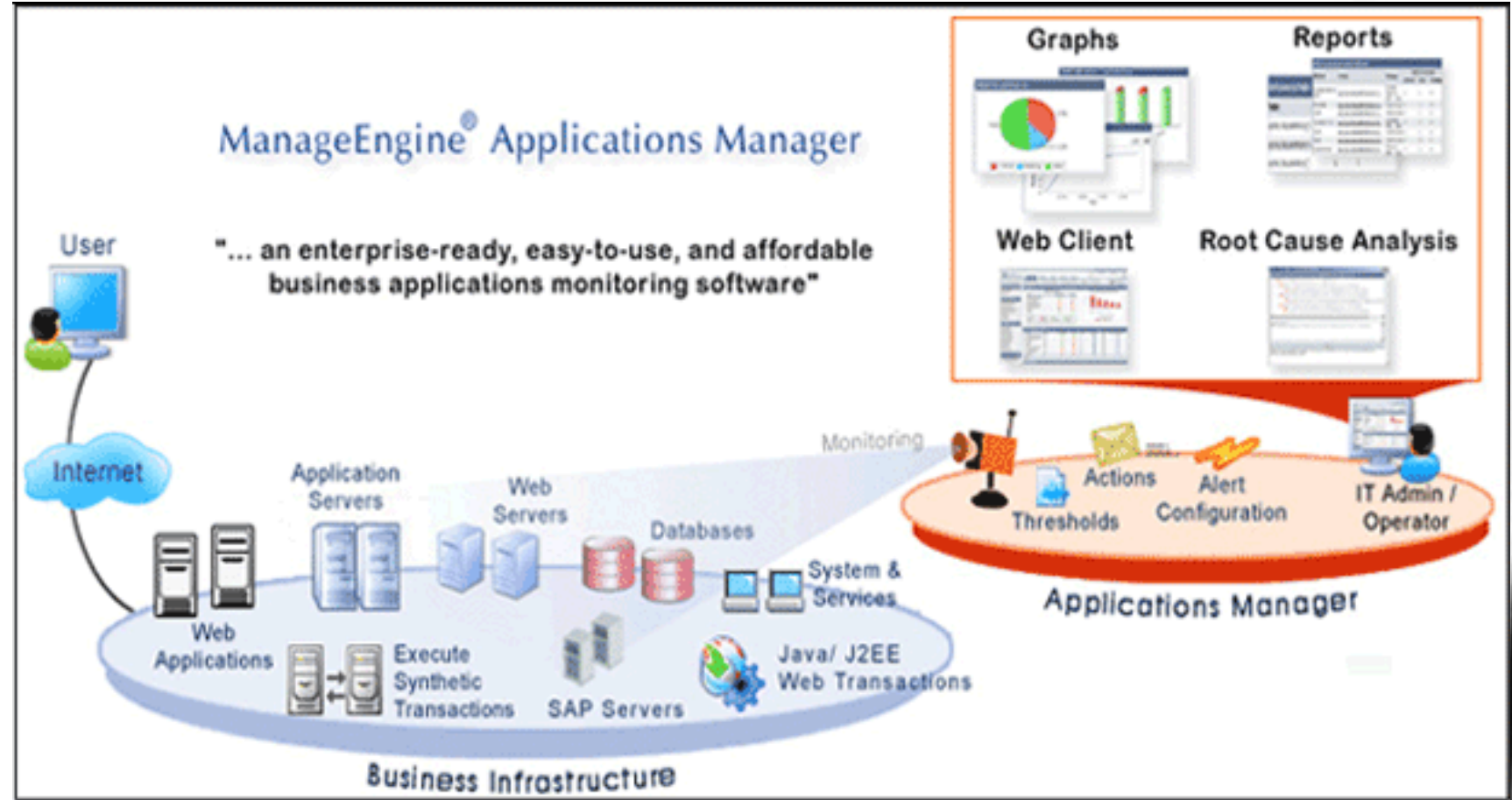
OpManager - ManageEngine

- Monitor IT devices, App*, DB*, bandwidth*
- NCM, NFA, Log
- IPAM, SPM
- Windows/Linux installer
- Gold Partner since 2005



AppManager

- Monitor IT services, App, DB, Log
- Windows installer only
- Gold Partner since 2005





EventLog Analyzer

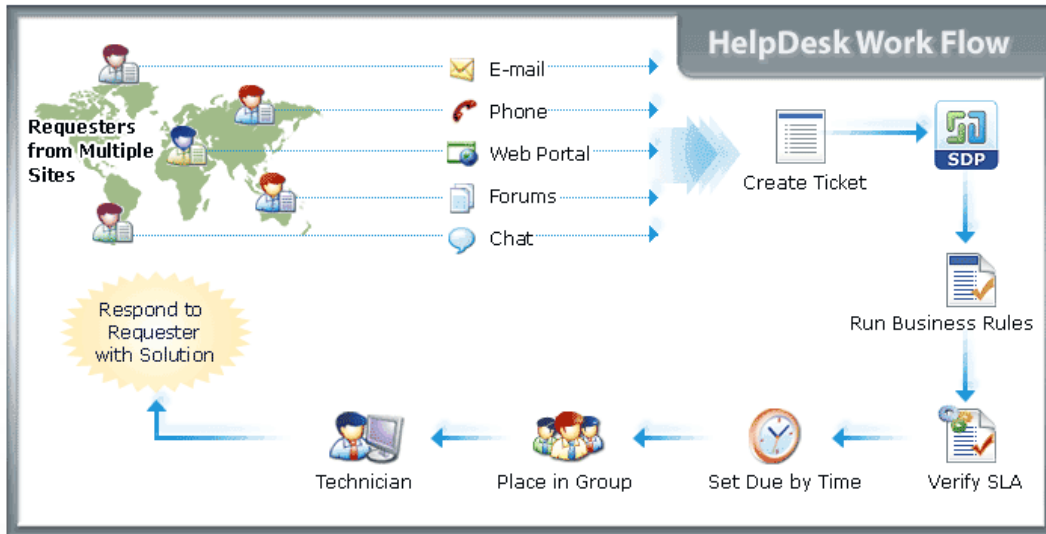
- Collect Logs
- Windows / Linux installer
- Gold Partner since 2005

The screenshot displays the ManageEngine EventLog Analyzer 7 interface. The main content area shows a 'User Activity Overview' report for March 2012. A horizontal bar chart displays various user activities, with 'User Account Changes' highlighted in red and labeled with a count of 144. To the right, a table titled 'Users performing Account Changes' shows the 'administrator' user with a count of 147. Below the chart, a table titled 'User Account Changes by administrator' lists 10 specific events, including account creation and deletion.

User	Count
administrator	147
	6

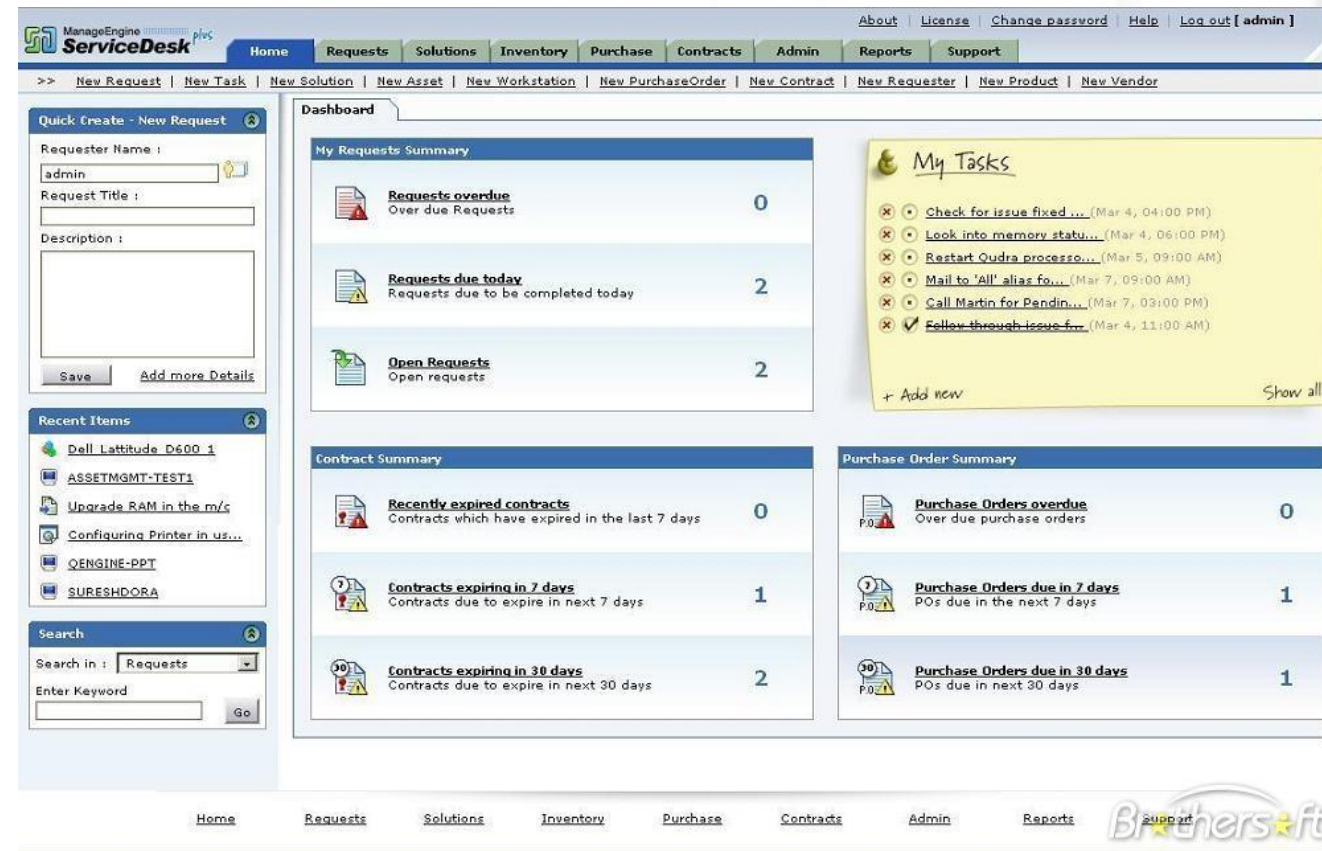
#	Time	Description	Host Name	Domain	Target User	Target Domain	EventId	Severity
1	07 Mar 2012 13:10:23	User Account Changed	ADServer	ela-lab-zoho	newuser	ela-lab-zoho	642	success
2	07 Mar 2012 13:04:48	User Account Created	ADServer	ela-lab-zoho	newuser	ela-lab-zoho	624	success
3	07 Mar 2012 13:04:26	User Account Deleted	ADServer	ela-lab-zoho	newuser	ela-lab-zoho	630	success
4	07 Mar 2012 12:49:04	User Account Deleted	ADServer	ela-lab-zoho	newuser	ela-lab-zoho	630	success

ServiceDesk Plus



- Helpdesk Standard, Profesional, Enterprise (ITIL)
- Windows / Linux installer
- Gold Partner since 2005

ManageEngine ServiceDesk Plus



The screenshot shows the ManageEngine ServiceDesk Plus dashboard. The top navigation bar includes links for Home, Requests, Solutions, Inventory, Purchase, Contracts, Admin, Reports, and Support. The main dashboard area is divided into several sections:

- Quick Create - New Request:** A form for creating a new request with fields for Requester Name (admin), Request Title, and Description. It includes 'Save' and 'Add more Details' buttons.
- Recent Items:** A list of recent requests, including 'Dell Latitude D600 1', 'ASSETMGMT-TEST1', 'Upgrade RAM in the m/c', 'Configuring Printer in us...', 'QENGINE-PPT', and 'SURESHDORA'.
- Search:** A search bar with a dropdown menu set to 'Requests' and a 'Go' button.
- Dashboard Summary:** A summary of key metrics:
 - My Requests Summary:**
 - Requests overdue: 0
 - Requests due today: 2
 - Open Requests: 2
 - Contract Summary:**
 - Recently expired contracts: 0
 - Contracts expiring in 7 days: 1
 - Contracts expiring in 30 days: 2
 - Purchase Order Summary:**
 - Purchase Orders overdue: 0
 - Purchase Orders due in 7 days: 1
 - Purchase Orders due in 30 days: 1
- My Tasks:** A list of tasks to be completed, including 'Check for issue fixed...', 'Look into memory statu...', 'Restart Qudra processo...', 'Mail to 'All' alias fo...', 'Call Martin for Pendin...', and 'Follow through issue fo...'. It includes 'Add new' and 'Show all' options.



DesktopCentral

- Manage desktop & IT assets
- Windows installer only

ManageEngine Desktop Central 9

Knowledge Base | Build No:90000 | Contact Us | Personalize | License | About Us | Help | Sign Out [dcadmin] | Jump to SDP

Home | Configurations | Patch Mgmt | Software Deployment | Inventory | MDM | Tools | Reports | Admin | Support

Configurations | Install/Uninstall | Scan Systems | Tools | Audit | SoM | Getting Started | Computer Name

Admin > User Administration

User Administration

User Name	Role Name	Authentication Type	Modified Time	Email	Phone Number	Action
alladmin	All Write	Local	--	alladmin@desktopcentral.com	99000013	[Icons]
alluser	All Read (Guest)	Local	--	alluser@desktopcentral.com	99000014	[Icons]
assetadmin	IT Asset Manager	Local	--	assetadmin@desktopcentral.com	99000005	[Icons]
assetuser	IT Asset Read	Local	--	assetuser@desktopcentral.com	99000006	[Icons]
configadmin	Configuration Manager	Local	--	configadmin@desktopcentral.com	99000001	[Icons]
configuser	Configuration Read	Local	--	configuser@desktopcentral.com	99000002	[Icons]
dcadmin	Administrator	Local	--			[Icons]
jamesp-0565	Administrator	zohocorp	--	jamesprince.k@zohocorp.com	7942	[Icons]
patchadmin	Patch Manager	Local	--	patchadmin@desktopcentral.com	99000003	[Icons]
patchuser	Patch Read	Local	--	patchuser@desktopcentral.com	99000004	[Icons]
rdsadmin	Remote Desktop Manager	Local	--	rdsadmin@desktopcentral.com	99000007	[Icons]
rdsuser	Remote Desktop Read	Local	--	rdsuser@desktopcentral.com	99000008	[Icons]
sdadmin	Software Deployment Write	Local	--	sdadmin@desktopcentral.com	99000009	[Icons]
sduser	Software Deployment Read	Local	--	sduser@desktopcentral.com	99000010	[Icons]
toolsadmin	Tools Write	Local	--	toolsadmin@desktopcentral.com	99000011	[Icons]
toolsuser	Tools Read	Local	--	toolsuser@desktopcentral.com	99000012	[Icons]

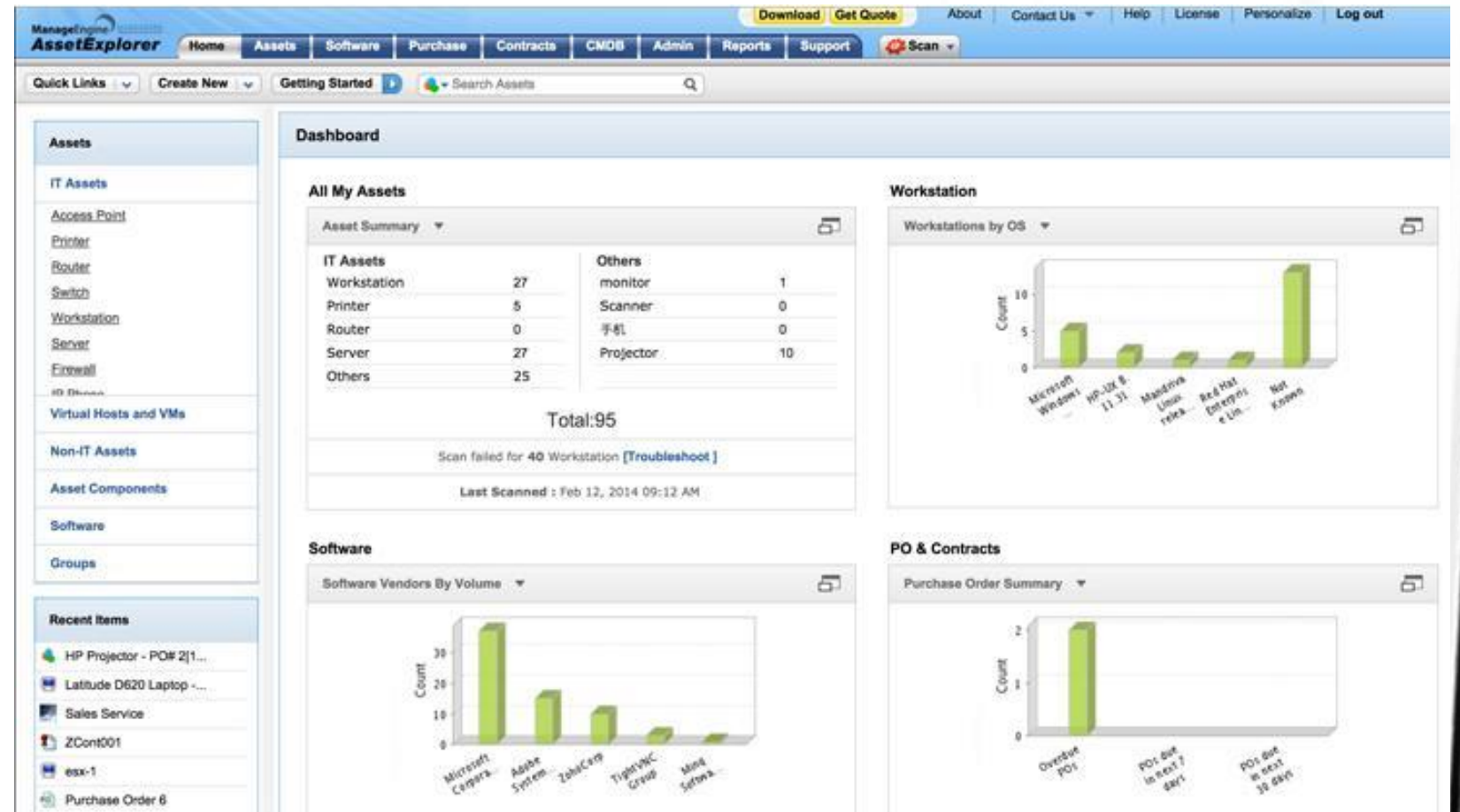
ManageEngine Desktop Central



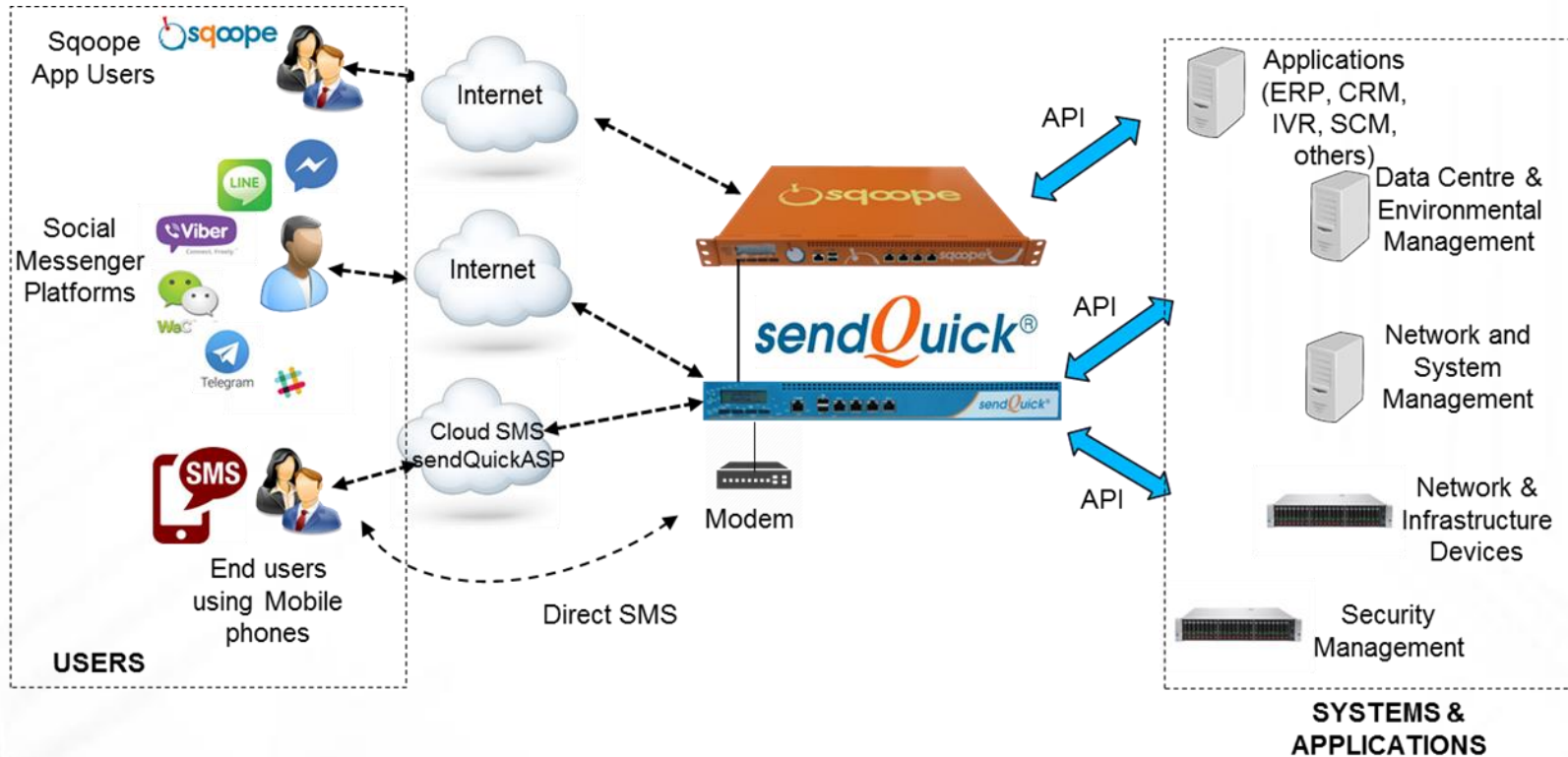


Asset Explorer

- IT Asset & Non IT Assets
- Barcode Scanner integration
- Windows installer
- Gold Partner since 2005



SendQuick



- For IT Alert and Marketing Message Gateway
- Messaging Gateway (Telegram, Facebook Messenger, LINE, Wechat)
- Integration with other applications

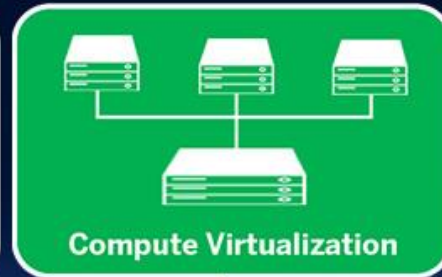
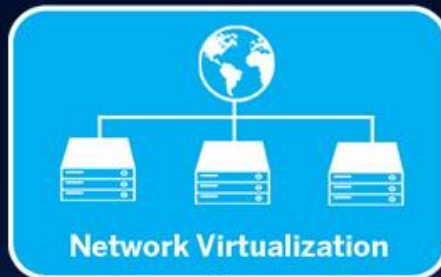


Build Your Own Private Cloud SANGFOR HCI

- Scalable, with software only option available

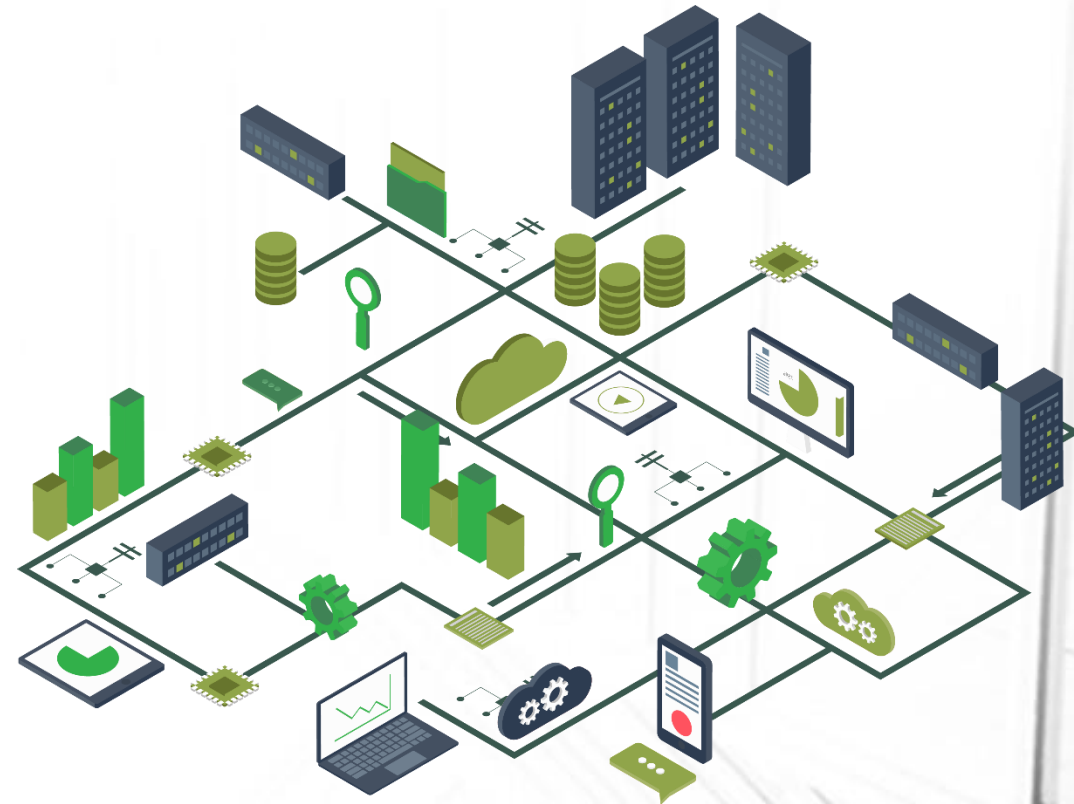
Hyper-Converged Infrastructure (HCI)

Build Your Own Software Defined Data Center In a Few Clicks



Using Cloud Infrastructure (IAAS)

- VMWare Virtual Data Center
- VMWare Virtual Server
- Veam Backup
- With Local Data Center Indonesia
- 2 Sites (Durentiga – Equinix DCI)



Build DRC Cloud (DRAAS)

- Veeam Replications
 - Simple Pricing
 - Easy Management
- ZERTO SecondSite Draas





VcloudPoint – Zero Client

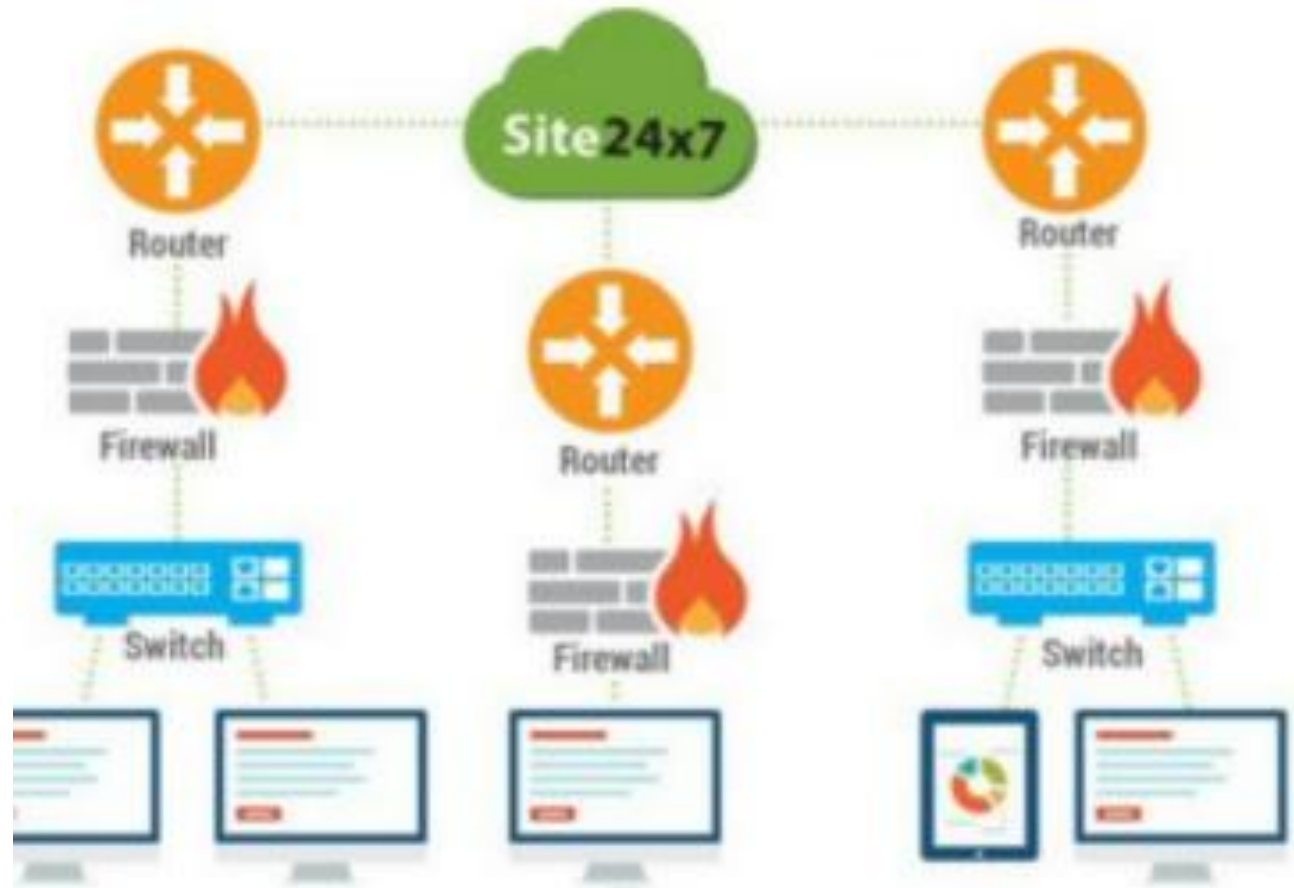
- Accessing your files and applications using zero client devices
- Reduce Cost and Easy to maintain



Site24x7

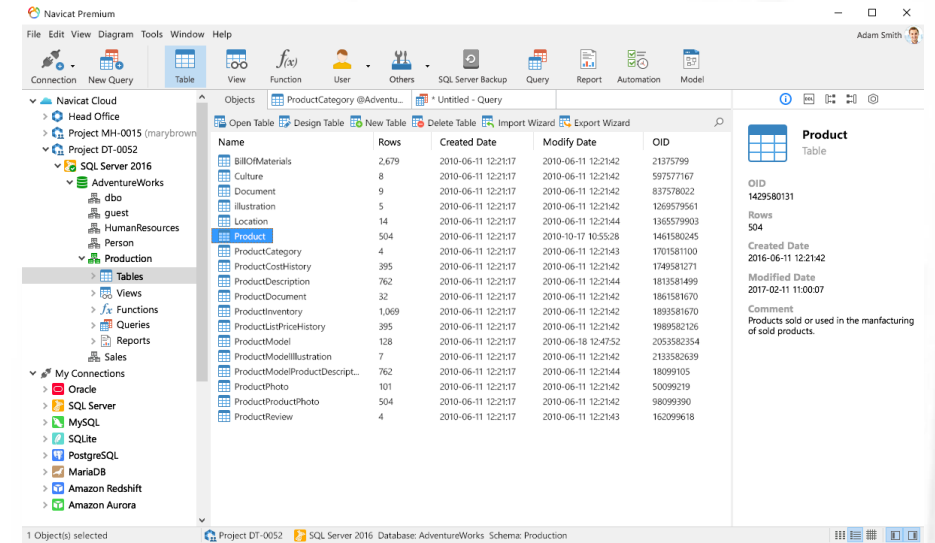
- Monitoring from Cloud:

- > Routers
- > Switches
- > Firewalls
- > Wireless access points
- > Load balancers
- > WAN accelerators
- > Printers
- > UPS storage



Other Solutions

- NAVICAT – DATABASE MANAGEMENT (Partner since 2009)
- FUSIONCHARTS – Chart Library (Partner since 2009)
- PHPRunner, ASPRunner – Rapid Web Development



FusionCharts



Our Happy Customers

PT SINARMAS MULTIFINANCE, PT SINARMAS SEKURITAS, PT BANK SINARMAS, PT AB SINARMAS MULTIFINANCE, BANK DANAMON, BANK BUMIPUTERA, BANK PERMATA, BANK CHINATRUST, PT IDENTRUST SECURITY INTERNATIONAL, BANK SUMITOMO MITSUI INDONESIA, BANK RABOBANK INTERNATIONAL, BANK OF TOKYO, MANDIRI SEKURITAS, BANK KALTIM, BANK BNI, BANK BRI, BANK JATIM, PT CIMB SECURITIES INDONESIA, PT AXA SERVICES INDONESIA, PT FEDERAL INTERNATIONAL FINANCE, PT AMANTARA SECURITIES, BANK BUKOPIN, BANK BTPN, BANK BTNPSN, PT BNI LIFE, BCA INSURANCE

PT PADANG KARUNIA, PT DHARMA POLIMETAL GROUP, PT ARARA ABADI GROUP, PT OSA MITRA INDONESIA, PT TAKEDA INDONESIA, PT JUANG JAYA ABDI ALAM, PT CITRA KRIDA BAHARI, PT GOLDEN ENERGY MINES TBK GROUP, PT DIAN SWASTIKA SENTOSA GROUP, PT TOPJAYA SARANA UTAMA, PT SMART TBK, PT AISIN INDONESIA

PDAM MAKASAR, PT TRANSPORTASI GAS INDONESIA, PT TELEKOMUNIKASI INDONESIA, PPAK, PT INDONESIA COMNETS PLUS. BPPT, KEMENTERIAN KESEHATAN, PDAM TIRTA RAHARDJA BANDUNG, PDAM TANGERANG, BADAN INTELEJEN NEGARA, LEMBAGA SANDI NEGARA, KEMENTERIAN AGAMA, KEMENTERIAN LUAR NEGERI, KEMENTERIAN KOMUNIKASI DAN INFORMATIKA, SKK MIGAS, BAPPENAS, PT TIMAH TBK, PT PLN BATAM

PT MITSUI OSK LINES, PT KAMADJAJA LOGISTICS

UNIVERSITAS TRISAKTI, UIN PURWOKERTO, UNIVERSITAS NEGERI JAKARTA, UNIVERSITAS GAJAH MADA



Our Contact

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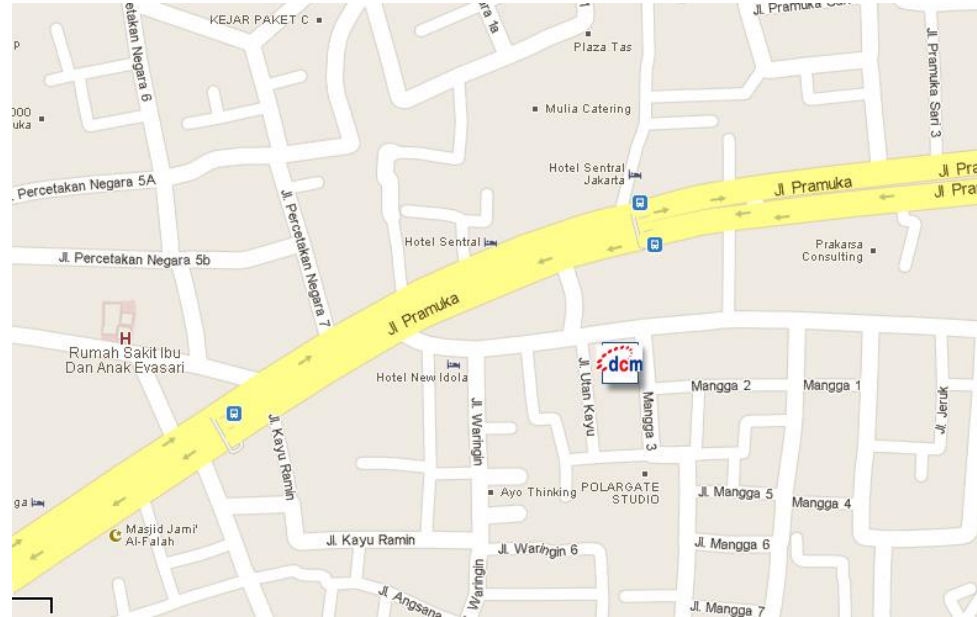
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